

**L&L Skin**

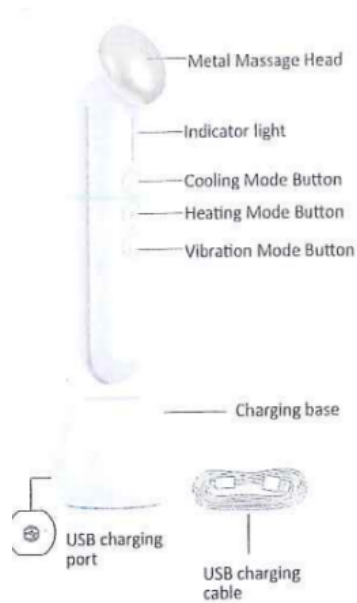
## **Lena Hot and Cold Eye Care Massager**

### **User manual**



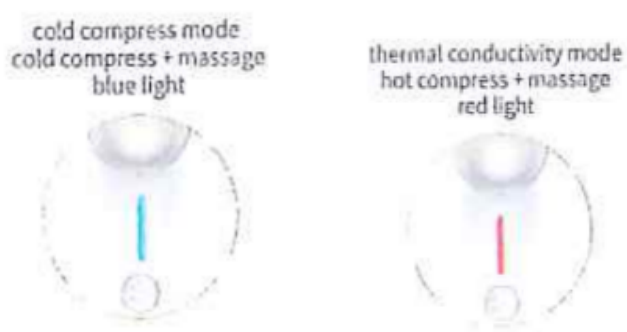
\*Please full charging to saturation before using it.

### **Product Structure**



## Product Features

1. The massage head is made of environmentally-friendly metal material, with a large area, rounded lines and a cobblestone shape, which can better fit the eye structure during massage;
2. Convenient operation: The three buttons represent three different functional modes, which can be used independently, among which the cold compress/hot compress mode can be combined with the vibration mode;
3. When the cold compress mode is turned on, the temperature of the metal massage head will drop to about 6°C lower than room temperature, which can help remove ocular edema;
4. When the hot compress mode is turned on, the temperature of the metal massage head will rise to about 39°C, which is also effective in relieving eye fatigue;
5. Use with moisturizing or functional liquid skin care products for a better experience, the moisturizing or functional liquid skin care products for a better experience;
6. The wireless charging mode makes the product easy to take, use, clean and store, so that charging is no longer a burden.



## Product Mode

### ❄️ Cool Mode:

Press the “Cool” mode button, the blue indicator light is always on, the cool mode is turned on. Each mode keep 3 minutes long, and the mode can be ended early by long pressing button.

### ❄️🌀 Cooling + Massage:

Press the “Cool” mode once, and then press the “Vibration” button once, the blue indicator light is always on, means the cooling+vibration mode is turned on. Mode time is 3 minutes. Long press the corresponding button once to end the corresponding mode in advance. If vibration mode is retained separately, the indicator light is always green.

### 🔥 Hot Mode:

Press the “Hot” mode button, the red indicator light is always on, the hot mode is turned on. Each mode keep 3 minutes long, and the mode can be ended early by long pressing button.



Press the “Hot” mode once, and then press the “Vibration” button once, the red indicator light is always on, means the heating=vibration mode is turned on. Mode time is 3 minutes. Long press the corresponding button once to end the corresponding mode in advance. If vibration mode is retained separately, the indicator light is always green.

#### **Massage:**

Press the “Vibration” mode button, the green indicator light is always on, the vibration mode is turned on. The mode keep 3 minutes long, and the mode can be ended early by long pressing button.

#### **Recommended Eye Beauty Steps**

1. Take an appropriate amount of cream or serum to apply it around the eyes;
2. Select the preferred mode;
3. With scientific massage techniques:
4. Wipe the product with a cleaning cloth after use.

#### **Charging instructions**

This product is fully charged through the matching wiring base. Please ensure that the USB port of the base is successfully connected to the power source before charging.

Power display:

When full charge, the indicator light will always be on with blue light.

The indicator light flashes in blue if it is charging or does not work.

When the battery is low, the indicator light flashes in red.

\*Reference charging time and usage timeline:

After charging for 1-2 hours, it can be used continuously for 1.5hours. Under normal situation, you can only carry product for short term business trip after charging.

#### **Cautions**

1. Please keep the manual properly for reference at any time and carefully understand the steps and precautions before using it for the first time.
2. If there are major skin conditions, such as: and acute or chronic skin conditions in the onset and recovery period, and fragile skin conditions including but not limited to chloasma, keloids, people with a history of abnormal wound healing ability, etc.; Have medical cosmetology experience or are in the preparatory period or postoperative recovery period of medical cosmetology; if you plan to use the product and other functional product at the same time or in conjunction, please consult a professional doctor before using it.
3. Cold compress mode and hot compress mode cannot be used at the same time.
4. The single duration of each mode or compound mode is 3 minutes, and it will automatically stop at that time, and the machine will enter the dormant state. If you need to use it continuously, please restart the corresponding function.

5. After the metal massage head is turned on in different modes, the surface temperature is about 6°C lower than the room temperature and up to 39°C . In view of the different perceptions of temperature by different individuals, it may be too cold or overheated, please Judge and adjust carefully.
6. The product can also be used on other suitable parts of the face.
7. If you have any discomfort, allergies or skin abnormalities during use, please stop using it immediately and consult a professional doctor.
8. For non waterproof products, please stay away from humid environments and do not put them directly in water.
9. It is recommended to store the product in a ventilated and dry place indoors, away from direct sunlight, and away from corrosive chemicals.
10. A cleaning cloth with double-sided lint is included in the product package, which can be used to clean the product and can be used repeatedly after washing.
11. When storing, please clean the body and accessories, and fully charge the battery to ensure that the eye beauty device is not in a dormant state.
12. Do not let young children and babies touch the product and accessories to avoid danger.
13. Do not disassemble the shell of the whole machine by yourself, so as not to work normally.

## **Q&A**

### **The product suddenly does not work, what is the reason?**

Please check whether the product electricity is in storage or not and check if the device starts correctly. If the battery is sufficiently charged, the product still cannot be used normally after shutting down and restarting, please consult the brand distributor.

### **Why does the vibration pause during use?**

The vibration mode is set to vibrate for 1.5 seconds and pause for 0.5 seconds.

### **Dark circles are very serious, how long will it take to improve?**

The causes of dark circles are more complicated. Under normal situation, ensure adequate sleep and good eating habits. Use this product once in the morning and evening, and pair it with eye cream or essence that specifically solves the problem of dark circles. Adhere to 2-3 days to get preliminary Relief; restore the elasticity and luster of the eye tissue after 7 days, dark circles become lighter after 30 days; the improvement is more obvious after long-term use.

### **When do you use it every day?**

It is recommended to use it for 3-5 minutes in the morning and evening after cleansing.

### **Can I use it for allergic skin?**

The metal massage head is specially made of environmentally friendly materials that meet international standards. It is relatively safe and healthy. It is not irritating to the skin. In theory, it can be used for allergic skin. Please consult a professional doctor for details.